

[illegible]

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2614

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INTERFERENCE SEARCHED			
Class	Subclass	Date	Examiner

SEARCH NOTES (INCLUDING SEARCH STRATEGY)		
	DATE	EXMR
EAST search terms: query; enterprise; application; CRM; call; center; name; address; number	1/3/2008	TK
EAST thomas near2 creamer.in.	1/3/2008	TK
EAST 379/265.02 and quer\$7 near3 (CRM or (customer near relationship near management)) and name with (number or address)	1/3/2008	TK
EAST quer\$7 near3 (CRM or (customer near relationship near management)) and name with (number or address)	1/3/2008	TK
EAST quer\$7 near3 enterprise near application and call near center and name with (number or address)	1/3/2008	TK
See attached EAST Search History	1/3/2008	TK